

## Repair Estimate Requirements/Repair Shops

This is a list of some woodwork/upholstery/electronic repair firms in the area. This office does not recommend any particular firm. Feel free to go to any establishment for an estimate. If you have questions, please ask a claims office representative for guidance on this issue.

The Claims Office does not guarantee the work of the repair shops listed. If your repair estimate is greater than \$1,000.00 for an individual item, you should check with your claims examiner to determine whether a second independent estimate should be obtained.

If the repairman tells you an item cannot be repaired or the repair exceeds its value, his estimate should include one of the following statements: 1) The item in question is beyond repair; 2) The item no longer exists in its original form; 3) The item is useless for its intended purpose; or 4) the repair cost exceeds the value of the item. If he is aware of the approximate replacement cost of the item in question, it would be helpful for him to list it.

Fees for written estimates that may be applied towards the total cost of the repair are DEDUCTIBLE (DED); fees that will not be applied towards the repair cost (fees paid in addition to and above the repair cost) are NON – DEDUCTIBLE (N/D).

*EXAMPLE (DEDUCTIBLE):* \$65.00 fee charged for written repair estimates; technician indicates that total repair cost for a one item claim is \$100.00. Service member initially pays for repair estimate only; when item is repairable, the estimate fee is applied towards the repair cost and service member pays balance of \$35.00.

*EXAMPLE (NON-DEDUCTIBLE):* \$65.00 fee charged for written repair estimate; technician indicates that total repair cost for a one item claim is \$100.00. Service member initially pays for repair estimate only; when item is repaired, the estimate fee is not applied towards the repair cost and service member pays \$100.00 for repair of the item.

Any furniture repair estimate should include one of the following statements:

- 1) “Repairs will be done on-site”; **OR**,
- 2) “Pick-up and delivery fee of \$(amount of fee)”. \*\*

\*\*There are expenses associated with any pick-up and delivery, e.g., gas, insurance, payment to employees to move furniture, etc. Therefore, lumping these costs in with the actual repair charges for work away from your residence is not acceptable.

A NOTE REGARDING ELECTRONIC/MECHANICAL ITEMS: Please remind the technician/repair person to specify damage when providing written estimates (i.e. circuit board “cracked,” control panel “broken,” or connecting wires “loose”). Words such as “damaged,” “inoperable,” “defective” or “does not work” are vague and do not adequately describe why a unit is not functioning. A full description of all external and internal damages sustained during an authorized shipment of household goods should be indicated on DD Form 1840/1840R. This form must be validated by a military claims office within 70 days from the date of delivery.

## Repair Shop

**Computer Works**  
1721 Fremont Blvd. Seaside

**PC People**  
534 Abrego St. Monterey

## Computers

899-3177

649-5900

## Fee

\$75.00 (DED)

\$75.00 (DED)

## Electrical Items

(TVs, Stereos, VCRs, Microwaves, etc.)

**Big Screen Unlimited**  
224 Reindollar, Suite C. Marina

**Broadway TV Repair**  
685 Broadway Ave. Seaside

**Radio Shack**  
1130 Fremont Blvd. Seaside

394-5949

394-5949

899-2100

“In Shop” varies from \$25.00-\$75.00 (DED)  
“In Home” varies from \$45.00-\$95.00

\$55.00 (DED)

\$20.00 (DED)

## Fee

## Large Appliance

**Duncan’s Appliance Sales & Svc**  
665 Broadway Ave. Seaside

**Mike’s Appliance Sales & Svc**  
1219 Forest Ave. Pacific Grove

394-3354

375-6260

\$85.00 (DED)

\$85.00 (DED)

## Fee

## Woodwork

**Kinghan of Kalifornia**  
P.O. Box 52057 Pacific Grove

**Monterey Furniture Restoration**  
210 Ramona Ave. Monterey

**Pacific Furniture Restoration**  
222 Ramona Ave. Monterey

**San Juan Woodworks**  
2608 San Juan Rd. Hollister

375-0701

373-3030

375-5928

635-0728

\$85.00 (NON DED)

\$50.00 (NON DED)

Salinas & Marina - \$65.00 ” ”

\$75.00 (NON DED)

\$150.00 (NON DED)

## Fee

## Upholstery

**J. Ballard & Son**  
301 Fountain Ave. Pacific Grove

**Cesar’s Upholstery**  
2006 Sunset Dr. Pacific Grove

375-5665

649-0450  
(cell) 831-224-5164

\$60.00 (DED)

\$50.00 (DED)

## Fee

## Leather Repair

(Furniture, Motorcycle seats, Exercise benches, etc)

**Sunset Leather**  
2088 Sunset Dr. Pacific Grove

**Leather and Vinyl Care**  
P.O. Box 192 Seaside

373-7143

(cell) 831-869-0603

\$100.00 (NON DED)

\$50.00 (DED)

## Fee