

BE AWARE OF WHAT YOU ARE SHIPPING

Office of the Staff Judge Advocate, Litigation and Claims Branch

If you anticipate making a government sponsored move in the near future, it is strongly recommended that you retain purchase receipts, cancelled checks, credit card receipts, and appraisals, and carry them with you so they don't get lost in shipment. If that happened, it would be difficult to substantiate the original value of your property.

Separate non-furniture items by category before the packers arrive at your residence or barracks so that like items will be packed together. (Some claimants have argued that stereos/VCRs, etc, were packed with clothing without evidence to substantiate this.)

Ensure that the packers list your high value items on the inventory with serial number (if there is one).

Lastly, do not sign the shipping inventory unless you are satisfied that your items are accounted for. Take a few minutes and scan the document. Look for those high dollar items with serial numbers. Also, make sure the carrier has not listed pre-existing damage (other than normal wear and tear) unless it is present. If you have a major disagreement with members of the packing crew, contact your local Transportation Office for a Quality Control Inspector to come to the packing site.

When your goods are received at destination and before you sign the delivery forms, make sure you are satisfied with the delivery. Any obvious loss/damage should be recorded at that time.

After delivery, you have 70 days to list additional loss and damage on the reverse side of the pink forms in triplicate (DD Form 1840R), or, if it is a DPS shipment, list the additional loss and damage on Form 1851, Notification of Loss or Damage after Delivery. This would consist of loss and damage not previously listed at delivery. Be sure to reverse the carbons when filling out the back of the form. Send these forms directly to the carrier or take these forms to a Claims Office within the 70-day period after delivery. If you don't turn in the forms within 70 days of delivery, you may suffer a reduction in payment or a complete denial of your claim.

A claimant has nine months from the date of delivery to file a claim directly with the carrier for full replacement value or two years to file a claim with the U.S. Army.

Questions regarding claims should be addressed to Personnel Claims, Office of the Staff Judge Advocate, at 242-6396.